



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

26C004

Manufacturer Name: Evenflo Company, Inc.

Submission Date: Jul 22, 2026

NHTSA Recall No.: 26C004

Manufacturer Recall No.: N/A

Manufacturer Information

Population

Manufacturer Name: Evenflo Company, Inc.

Address: 3131 Newmark Dr.
Miamisburg OH, 45342

Total number of potentially involved: 59,661

Estimated percentage with defect: 100%

Child Restraint Information

Manufacturer / Make 1: Evenflo

Model Name: REO- Danvers

Model Number: CS260212538

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: May 01, 2025 - Jun 30, 2026

Number of potentially involved: 12,855

Descriptive Information:

The recall population includes the entirety of the specified model

Manufacturer / Make 2: Evenflo

Model Name: REO - Chelsea

Model Number: CS260212539

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Aug 01, 2025 - Jun 30, 2026

Number of potentially involved: 1,547

Descriptive Information:

The recall population includes the entirety of the specified model.

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26C004**Manufacturer / Make 3:** Evenflo**Model Name:** REO - Brookline**Model Number:** CS260212521**Seat Type:** Other - Child Seat**Brand Name:** Evenflo**Manufacturer Dates:** Apr 01, 2025 - Jun 30, 2026**Number of potentially involved:** 14,622**Descriptive Information:**

The recall population includes the entirety of the specified model.

Manufacturer / Make 4: Evenflo**Model Name:** REO - Lenox**Model Number:** CS260212522**Seat Type:** Other - Child Seat**Brand Name:** Evenflo**Manufacturer Dates:** Mar 01, 2025 - Jun 30, 2026**Number of potentially involved:** 14,712**Descriptive Information:**

The recall population includes the entirety of the specified model.

Manufacturer / Make 5: Evenflo**Model Name:** REO - Holden**Model Number:** CS260212536**Seat Type:** Other - Child Seat**Brand Name:** Evenflo**Manufacturer Dates:** Mar 01, 2025 - Jun 30, 2026**Number of potentially involved:** 14,215**Descriptive Information:**

The recall population includes the entirety of the specified model.

Manufacturer / Make 6: Evenflo

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Model Name: REO - Nantucket

Model Number: CS260212537

Seat Type: Other - Child Seat

Brand Name: Evenflo

Manufacturer Dates: Aug 01, 2025 - Jun 30, 2026

Number of potentially involved: 1,710

Descriptive Information:

The recall population includes the entirety of the specified model.

Defect / Noncompliance Description

Description of the defect or noncompliance:

In dynamic testing with the Hybrid III three-year-old dummy in headrest position 10 (rear or forward facing) or 11 (rear facing only), the headrest may shift position.

FMVSS1: 213 - Child restraint systems

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

If the headrest position shifts in a vehicle crash, there may be a heightened risk of injury.

Description of the cause:

In the relevant headrest positions, the product flexes such that the latch may disengage, allowing the head rest to shift position.

Identification of any warning that can occur:

The noncompliance is not observable except in the context of dynamic testing or a crash.

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name:

Address:

Country:

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Involved Components

Component Name 1: Head Rest**Component Description:** The adjustable structure which supports the head of a child restrained in the car seat.**Component Part Number:** 241000330 (initial) and 241000330 (since April 28, 2025)

Purchaser Information

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name:**Address:****Country:**

Chronology

On June 15, 2026, Evenflo received notice from the National Highway Traffic Safety Administration (NHTSA) that NHTSA had conducted testing of a Evenflo REO by Revolve360, model CS260212521, as part of its annual testing program and that, when tested with the Hybrid III three-year-old dummy installed in the CRS in the forward-facing orientation with the lap and shoulder belt and top tether, the CRS's adjustable headrest moved from a higher to a lower position during the dynamic test. Evenflo initiated an investigation.

On July 12, 2026, Evenflo concluded that the products in the recall population defined in this report exhibit the potential for the failure mode reported in the NHTSA notice and that this constitutes a noncompliance to FMVSS 213b.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Repair**Consumer Advisories:** ☐ Do Not Drive ☐ Park Outside**Description of remedy program:**

Evenflo is in the process of developing and validating a repair kit to address the non-compliance in the

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field.

How remedy component differs from recalled component:

As currently anticipated, the remedy would involve reinforcing the headrest to prevent the shift in position which constitutes the noncompliance.

Identify how/when recall condition was corrected in production:

The product is not currently in production. The recall population includes all production of the specified model numbers.

Reimbursement Plan

Description of reimbursement program:

Evenflo will reimburse any consumers who incurred out of pocket costs to repair the recall condition during the period covered by the reimbursement plan.

Period of reimbursement:

January 1, 2025 through August 1, 2026

Costs to be reimbursed:

Out of pocket costs incurred to repair the condition giving rise to the recall.

Address for reimbursement claims:

Evenflo ParentLink
1801 Commerce Drive
Piqua OH, 45356

Recall Schedule

Description of recall schedule:

Planned Dealer Notification Date: Jul 20, 2026 - Jul 31, 2026

☐ No Dealers

Planned Interim Owner Notification Date: Aug 17, 2026 - Sep 15, 2026

☐ No Owners

Planned Remedy Owner Notification Date:

☐ Phased Recall