

**2025MY K4, 2025-2026MY Sorento, Sorento Hybrid, Sorento PHEV  
2026MY Carnival, Carnival Hybrid, EV9, K5, Sportage, Sportage Hybrid and Sportage  
PHEV**

**Instrument Cluster Screen**

**Basis of Noncompliance Determination 573.6(c)(6)**

September 22, 2025	Kia Corporation (Kia HQ) informs Kia North America (Kia NA) Safety Office of its investigation into reports of a green blind-spot view monitor image while driving on certain 12.3” instrument clusters in the Korean market. Kia HQ identifies that some U.S. vehicles are equipped with the same type of instrument cluster. Kia NA Safety Office begins to monitor issue.
October 2, 2025— October 13, 2025	Kia NA Safety Office conducts preliminary field data analysis and finds two (2) potentially related Techline cases identifying intermittent green speedometer display followed by a temporary blank instrument cluster screen while driving. Kia NA Safety Office escalates issue for further monitoring and investigation.
October 30, 2025— January 12, 2026	<p>Kia HQ works with instrument cluster supplier to monitor and evaluate incidents of temporary blank screen while driving condition in the Korean market.</p> <p>Kia HQ subsequently informs Kia NA Safety Office that multiple suppliers were used for sourcing power management components within the instrument cluster. Kia HQ identifies one of the power management components supplied by a certain supplier may unnecessarily enter an overheat protection mode resulting in delayed processing and a temporary blank screen. Kia HQ continues to evaluate traceability of these specific instrument clusters to vehicles.</p>
January 19, 2026	Kia HQ makes decision to conduct a noncompliance recall in the Korean market of certain vehicles equipped with 12.3” instrument clusters incorporating a power management component from a particular supplier due to the loss of information such as speedometer or telltales.
January 20, 2026	Kia HQ informs Kia NA Safety Office of its recall decision.
January 21, 2026	<p>Kia HQ provides Kia NA Safety Office with list of affected vehicles.</p> <p>Kia NA Safety Office decides to conduct an FMVSS 101 and FMVSS 138 noncompliance recall of certain 2025MY K4 vehicles, certain 2025-2026MY Sorento, Sorento Hybrid and</p>

	Sorento PHEV vehicles, and certain 2026MY Carnival, Carnival Hybrid, EV9, K5, Sportage, Sportage Hybrid and Sportage PHEV vehicles sold in the U.S. market. No accidents, injuries or fires.
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