U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE
Washington, DC 20590

November 23, 2026

26V755

Marco Genova
Gillig, LLC
451 Discovery Drive
Livermore, CA 94551

Subject: EV System May Switch into Neutral Unexpectedly

Dear Marco Genova:

This letter serves to acknowledge Gillig, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
GILLIG/LOW FLOOR/2023-2026

Mfr's Report Date: November 18, 2026

NHTSA Campaign Number: 26V755

Components:
ELECTRICAL SYSTEM:PROPULSION SYSTEM: CABLES:FASTENER/CONNECTOR

Potential Number of Units Affected: 1,323

Problem Description:
Gillig, LLC (Gillig) is recalling certain 2023-2026 Low Floor electric transit buses. The EV resolver cable may lose electrical connectivity, unexpectedly switching from drive to neutral with no warning.

Consequence:
An unexpected switch to neutral can cause a loss of drive power and increase the risk of a crash.

Remedy:
Gillig will replace the external resolver cable support bracket and clamp, free of charge. Owner notification letters are expected to be mailed December 14, 2026. Owners may contact Gillig's customer service at 1-800-735-1500.

Notes:
Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Gillig, LLC's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement