U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE
Washington, DC 20590

October 23, 2026

26V698

Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

Subject: High Voltage Battery May Catch Fire

Dear Chris Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
AUDI/Q4 E-TRON/2024-2025
AUDI/Q4 SPORTBACK E-TRON/2024-2025

Mfr's Report Date: October 21, 2026

NHTSA Campaign Number: 26V698

Components:
ELECTRICAL SYSTEM:PROPULSION SYSTEM:TRACTION BATTERY

Potential Number of Units Affected: 9,048

Problem Description:
Volkswagen Group of America, Inc. (Audi) is recalling certain 2024-2025 Q4 E-Tron and Q4 Sportback E-Tron vehicles. The high voltage battery may fail and cause a fire.

Consequence:
A vehicle fire increases the risk of injury.

Remedy:
Owners are advised to only charge their vehicles to a maximum of 80% capacity until the repair has been completed. The remedy is currently under development. Interim letters notifying owners of the safety risk are expected to be mailed December 18, 2026. Additional letters will be sent once the remedy is available. Owners may contact Audi customer service at 1-800-253-2834. Audi's number for

this recall is 93SK. Vehicle Identification Numbers (VINs) involved in this recall became searchable on NHTSA.gov on October 23, 2026.

Notes:
Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Remedy Not Supplied

Provide a description of the recall remedy as required by 49 CFR §573.6(8)(i), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

Planned Notification Dates for Final Remedy

When available, provide the estimated date(s) for which your company will notify owner regarding the final remedy for this safety recall as required by 49 CRF 573.6 (C)(8)(ii), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Volkswagen Group of America, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement