U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE
Washington, DC 20590

October 15, 2026

26V644

Jim Johnson
New Flyer of America, Inc.
106 National Drive
Anniston, AL 36207

Subject: Hazard Indicator Light Not Displayed on Instrument Panel/FMVSS 108

Dear Jim Johnson:

This letter serves to acknowledge New Flyer of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
NEW FLYER/XE40/2013-2026
NEW FLYER/XDE60/2015-2018
NEW FLYER/XDE40/2015-2016
NEW FLYER/XN60/2016, 2019, 2023-2026
NEW FLYER/XHE60/2015-2026
NEW FLYER/XE60/2018-2025
NEW FLYER/XE35/2020-2026
NEW FLYER/XHE40/2016, 2024-2027
NEW FLYER/XD40/2026

Mfr's Report Date: October 05, 2026

NHTSA Campaign Number: 26V644

Components:
ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL
EXTERIOR LIGHTING:HAZARD FLASHING WARNING LIGHTS

Potential Number of Units Affected: 693

Problem Description:
New Flyer of America, Inc. (New Flyer) is recalling certain 2013-2027 buses. Please see the complete list of models above. The instrument panel indicator light may not illuminate when the hazard warning lights are on and the master run switch is in the 'Off' position. As such, these vehicles fail to comply with

the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 108, "Lamps, Reflective Devices, and Associated Equipment."

Consequence:
Without the illuminated reminder, the driver may fail to turn off the exterior lights when no longer needed. Hazard warning lights that remain activated unintentionally can confuse other drivers, increasing the risk of a crash.

Remedy:
New Flyer will update the software, free of charge. Owner notification letters are expected to be mailed November 20, 2026. Owners may contact New Flyer's customer service at 1-800-241-2947.

Notes:
Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

New Flyer of America, Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement