



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

October 07, 2026

26V637

Joshua Chard
Altec Industries, Inc.
210 Inverness Center Drive
Birmingham, AL 35242

Subject: Platform Access Step May Separate from Vehicle

Dear Joshua Chard:

This letter serves to acknowledge Altec Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ALTEC/DIGGER DERRICK/2024-2026
ALTEC/AA SERIES AERIAL DEVICE/2020-2026
ALTEC/AM SERIES AERIAL DEVICE/2023-2026
ALTEC/AN SERIES AERIAL DEVICE/2021-2026
ALTEC/A-CLASS/2024-2025

Mfr's Report Date: October 02, 2026

NHTSA Campaign Number: 26V637

Components:

STRUCTURE:BODY:STEP/LADDER

Potential Number of Units Affected: 6,780

Problem Description:

Altec Industries, Inc. (Altec) is recalling certain 2020-2026 AA Series Aerial Device, 2021-2026 AN Series Aerial Device, 2023-2026 AM Series Aerial Device, and 2024-2026 Digger Derrick, and 2024-2025 A-Class vehicles. The turntable mounted platform access step may have been improperly welded between the step tube and mounting plate, and allow the step to separate from the vehicle.

Consequence:

A step that separates or becomes unstable while in use, increases the risk of a fall or injury.



Remedy:

Altec will replace the steps, free of charge. Owner notification letters are expected to be mailed November 27, 2026. Owners may contact Altec's customer service at 1-877-462-5832. Altec's number for this recall is CSN-3374.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Altec Industries, Inc.'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement