



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

October 06, 2026

26V629

Paul Murphy
Greenpower Motor Company Inc.

Subject: Bus May Move with Wheelchair Lift Deployed

Dear Paul Murphy:

This letter serves to acknowledge Greenpower Motor Company Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GREENPOWER/EV STAR BUS/2018-2024

GREENPOWER/EV STAR MOBILITY PLUS BUS/2020-2023

Mfr's Report Date: September 30, 2026

NHTSA Campaign Number: 26V629

Components:

ELECTRICAL SYSTEM:SOFTWARE

EQUIPMENT ADAPTIVE/MOBILITY:WHEELCHAIR LIFT/RAMP

Potential Number of Units Affected: 94

Problem Description:

Greenpower Motor Company Inc. (Greenpower) is recalling certain 2018-2024 EV Star and 2020-2023 EV Star Mobility Plus buses. A control module interlock software error may allow the bus to move while the wheelchair lift is deployed.

Consequence:

The bus moving while the wheelchair lift is in use increases the risk of injury.

Remedy:

Dealers will update the control module software, free of charge. Owner notification letters are expected to be mailed October 12, 2026. Owners may contact Greenpower's customer service at 1-909-346-1090. Greenpower's number for this recall is GP2604002.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:**Involved Component Not Supplied**

Provide the part number, name and description of the component(s) involved in this recall as required by 49 USC § 30119 in an amended 573 in the "Involved Components" section through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Greenpower Motor Company Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement