



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

October 06, 2026

26V621

Karen Blaesser
Chrysler (FCA US, LLC)
1000 Chrysler Drive
Auburn Hills, MI 48326

Subject: Loss of Power Steering Assist

Dear Karen Blaesser:

This letter serves to acknowledge Chrysler (FCA US, LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

RAM/PROMASTER/2022-2026
RAM/PROMASTER BEV/2024-2026

Mfr's Report Date: September 29, 2026

NHTSA Campaign Number: 26V621

Components:

STEERING:ELECTRIC POWER ASSIST SYSTEM

Potential Number of Units Affected: 265,512

Problem Description:

Chrysler (FCA US, LLC) is recalling certain 2022-2026 Ram 1500 Promaster, Ram 2500 Promaster, Ram 3500 Promaster, and 2024-2026 Ram 3500 Electric (EV) vehicles. Water may enter the electric power steering wiring harness, which can disable power steering assist.

Consequence:

A loss of power steering assist can increase the risk of a crash.

Remedy:

Dealers will inspect and replace the wiring harness and electronic power steering gear, as necessary, free of charge. Interim notification letters, notifying owners of the safety risk, are expected to be mailed November 17, 2026. Additional letters will be sent once the final remedy is available. Owners may



contact Chrysler customer service at 800-853-1403. Chrysler's number for this recall is 92D. Vehicle Identification Numbers (VINs) involved in this recall will become searchable on NHTSA.gov on October 6, 2026.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Planned Notification Dates for Final Remedy

When available, provide the estimated date(s) for which your company will notify owners regarding the final remedy for this safety recall as required by 49 CFR 573.6 (c)(8)(ii), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

We have received your proposed owner notification letters and they are currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Chrysler (FCA US, LLC)'s contact for this recall will be Emily Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division

