



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

September 29, 2026

26V612

Ron Tedesco
General Motors, LLC
29427 Louis Chevrolet Road
Mail Code 480-210-2V
Warren, MI 48093

Subject: Window Automatic Reversal System Malfunction/FMVSS 118

Dear Ron Tedesco:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
CADILLAC/OPTIQ/2025-2027

Mfr's Report Date: September 24, 2026

NHTSA Campaign Number: 26V612

Components:
VISIBILITY:POWER WINDOW DEVICES AND CONTROLS
ELECTRICAL SYSTEM:BODY CONTROL MODULE:SOFTWARE

Potential Number of Units Affected: 29,347

Problem Description:
General Motors, LLC (GM) is recalling certain 2025-2027 Cadillac OPTIQ vehicles. When closed using the key fob's express-up function, the front windows may fail to detect an obstruction and reverse direction. As such, these vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 118, "Power-Operated Window Systems."

Consequence:
A closing window that does not reverse direction as expected can pinch a passenger before retracting, increasing the risk of injury.

Remedy:



The body control module (BCM) software will be updated by a dealer or through an over-the-air (OTA) update, free of charge. Owner notification letters are expected to be mailed November 9, 2026. Owners may contact Cadillac customer service at 1-800-458-8006. GM's number for this recall is N262567230. Vehicle Identification Numbers (VINs) involved in this recall became searchable on NHTSA.gov on September 24, 2026.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement