



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

September 17, 2026

26V587

Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

Subject: Body Control Module (BCM) May Reset Unexpectedly/FMVSS 101, 102

Dear Chris Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
VOLKSWAGEN/TIGUAN/2025

Mfr's Report Date: September 10, 2026

NHTSA Campaign Number: 26V587

Components:
ELECTRICAL SYSTEM:BODY CONTROL MODULE:SOFTWARE

Potential Number of Units Affected: 49,958

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2025 Tiguan vehicles. A software error may cause the body control module (BCM) system to reset. This may result in the ignition switching off, resulting in an engine stall. It can also lead to a loss of certain controls, warning lights, exterior lighting, or failure of the rearview camera system. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) numbers 101, "Controls and Displays," and 102, "Transmission shift lever sequence, starter interlock, and transmission braking effect," as well as FMVSS numbers 111 and 108.

Consequence:

An unexpected engine stall, loss of exterior lighting or warning lights, or failure of the rearview camera system can increase the risk of a crash.

Remedy:

Dealers will update the body control module (BCM) software, free of charge. Owner notification letters are expected to be mailed November 6, 2026. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 57KL. Vehicle Identification Numbers (VINs) involved in this recall became searchable on NHTSA.gov on September 17, 2026.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Volkswagen Group of America, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement