



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

September 03, 2026

26V560

Karen Blaesser
Chrysler (FCA US, LLC)
1000 Chrysler Drive
Auburn Hills, MI 48326

Subject: Rearview Camera Image May Not Display/FMVSS 111

Dear Karen Blaesser:

This letter serves to acknowledge Chrysler (FCA US, LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

RAM/1500/2025-2026

Mfr's Report Date: September 01, 2026

NHTSA Campaign Number: 26V560

Components:

BACK OVER PREVENTION:SOFTWARE

Potential Number of Units Affected: 239,131

Problem Description:

Chrysler (FCA US, LLC) is recalling certain 2025-2026 Ram 1500 vehicles. A radio software error may cause the rearview camera image not to display. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 111, "Rear Visibility."

Consequence:

A rearview image that does not display reduces the driver's view behind the vehicle, increasing the risk of a crash.

Remedy:

The radio software will be updated over-the-air (OTA) or by a dealer, free of charge. Owner notification letters are expected to be mailed September 24, 2026. Owners may contact Chrysler customer service

at 800-853-1403. Chrysler's number for this recall is 83D. Vehicle Identification Numbers (VINs) involved in this recall will be searchable on NHTSA.gov on September 9, 2026.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Chrysler (FCA US, LLC)'s contact for this recall will be Emily Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement