



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

August 31, 2026

26V552

Daniel Swihart
Jayco, Inc.

Subject: Incorrect GAWR on Certification Label

Dear Daniel Swihart:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
HEARTLAND/BIGHORN/2027

Mfr's Report Date: August 28, 2026

NHTSA Campaign Number: 26V552

Components:
EQUIPMENT:OTHER:LABELS

Potential Number of Units Affected: 8

Problem Description:

Jayco, Inc. (Jayco) is recalling certain 2027 Heartland Bighorn recreational trailers. The Gross Axle Weight Rating (GAWR) listed on the certification label may be incorrect. As such, these trailers fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 567, "Certification."

Consequence:

Referencing the incorrect weight could result in the trailer being overloaded, increasing the risk of a crash.

Remedy:

Jayco will mail replacement labels to owners, free of charge. Owner notification letters are expected to be mailed September 30, 2026. Owners may contact Jayco customer service at 1-800-283-8267. Jayco's number for this recall is 9901666.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Jayco, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement