



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

September 01, 2026

26V551

Joshua Chard
Altec Industries, Inc.
210 Inverness Center Drive
Birmingham, AL 35242

Subject: Strobe Light May Short Circuit

Dear Joshua Chard:

This letter serves to acknowledge Altec Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ALTEC/SERVICE BODY/2021-2023

Mfr's Report Date: August 27, 2026

NHTSA Campaign Number: 26V551

Components:

EQUIPMENT:EMERGENCY:SIREN/LIGHTING/STROBES

Potential Number of Units Affected: 280

Problem Description:

Altec Industries, Inc. (Altec) is recalling certain 2021-2023 Service Body vehicles. Water can leak into the strobe lights, which may cause an electrical short-circuit.

Consequence:

An electrical short-circuit can increase the risk of a fire.

Remedy:

Altec will provide instructions to inspect the light assembly for moisture and install a new fuse. If moisture is found or the light is inoperative, a light replacement kit will be installed, free of charge. Owner notification letters are expected to be mailed October 23, 2026. Owners may contact Altec's customer service at 1-877-462-5832. Altec's number for this recall is CSN-3360. This recall is an expansion of previous NHTSA recall number 23V357.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Altec Industries, Inc.'s contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement