



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

August 24, 2026

26V535

John Smith
The Heil Co.

Subject: Ladder Bolt May Damage CNG Cylinders

Dear John Smith:

This letter serves to acknowledge The Heil Co.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
HEIL/FRONT END LOADER GARBAGE/2016-2026

Mfr's Report Date: August 17, 2026

NHTSA Campaign Number: 26V535

Components:
EQUIPMENT

Potential Number of Units Affected: 654

Problem Description:
The Heil Co. (Heil) is recalling certain 2016-2026 front loader garbage trucks equipped with replacement CNG tailgate ladder kits. An incorrect bolt may have been installed in one of the ladder legs, allowing the bolt to contact and damage the CNG cylinders.

Consequence:
A damaged CNG tank can leak fuel, increasing the risk of a fire.

Remedy:
Heil will replace the ladder bracket, free of charge. Owner notification letters are expected to be mailed October 8, 2026. Owners may contact Heil's customer service at 1-866-275-4345. Heil's number for this recall is SN-26-001 .

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Reimbursement Plan Not Supplied

Your company must submit a general reimbursement plan every two years (49 CFR 573.13). Please upload a copy to the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

The Heil Co.'s contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement