



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

August 26, 2026

26V531

Karen Blaesser
Chrysler (FCA US, LLC)
1000 Chrysler Drive
Auburn Hills, MI 48326

Subject: Rearview Camera Image May Fail to Display/FMVSS 111

Dear Karen Blaesser:

This letter serves to acknowledge Chrysler (FCA US, LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

JEEP/GRAND WAGONEER/2026
RAM/1500/2026
CHRYSLER/PACIFICA PLUG-IN HYBRID/2026
CHRYSLER/PACIFICA/2026-2027
CHRYSLER/VOYAGER/2026
DODGE/CHARGER/2026-2027
JEEP/CHEROKEE/2026
JEEP/COMPASS/2026
JEEP/GRAND CHEROKEE/2026
JEEP/GRAND CHEROKEE L/2026
JEEP/WRANGLER/2026
RAM/PROMASTER/2026
RAM/2500/2026
JEEP/GRAND WAGONEER L/2026
RAM/PROMASTER BEV/2026
JEEP/GLADIATOR/2026

Mfr's Report Date: August 13, 2026

NHTSA Campaign Number: 26V531

Components:

BACK OVER PREVENTION: SENSING SYSTEM: CAMERA

Potential Number of Units Affected: 844,027

Problem Description:

Chrysler (FCA US, LLC) is recalling certain 2026 Jeep Wrangler, Jeep Gladiator, Jeep Compass, Jeep Cherokee, Jeep Grand Cherokee, Jeep Grand Cherokee L, Jeep Grand Wagoneer, Jeep Grand Wagoneer L, Ram Promaster, Ram Promaster EV, Ram 1500, Ram 2500, Chrysler Pacifica Plug-In Hybrid, Chrysler Voyager, and 2026-2027 Chrysler Pacifica and Dodge Charger vehicles. The rearview camera image may fail to display when the vehicle is placed in reverse. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 111, "Rear Visibility."

Consequence:

A rearview camera image that fails to display reduces the driver's view behind the vehicle, increasing the risk of a crash.

Remedy:

Radio software will be updated by a dealer or through an over-the-air (OTA) update, free of charge. Owner notification letters are expected to be mailed beginning September 1, 2026. Owners may contact Chrysler customer service at 800-853-1403. Chrysler's number for this recall is 78D. Vehicle Identification Numbers (VINs) involved in this recall will be searchable on NHTSA.gov on August 20, 2026.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

We have received FCA's proposed owner notification letters and have approved them for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Chrysler (FCA US, LLC)'s contact for this recall will be Emily Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley

Chief, Recall Management Division

Office of Defects Investigation

Enforcement