



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

August 13, 2026

26V521

Rachel Heineman
Marion Body Works Inc.
211 W Ramsdell Street
Marion, WI 54950

Subject: Touch Screen Display May Fail

Dear Rachel Heineman:

This letter serves to acknowledge Marion Body Works Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
MARION/PUMPER/2025

Mfr's Report Date: August 10, 2026

NHTSA Campaign Number: 26V521

Components:
EQUIPMENT:ELECTRICAL:INFOTAINMENT
EQUIPMENT:EMERGENCY:SIREN/LIGHTING/STROBES:CONTROLS
EQUIPMENT:EMERGENCY:FIRE SUPPRESSION

Potential Number of Units Affected: 2

Problem Description:
Marion Body Works Inc. (Marion Body Works) is recalling certain 2025 Pumper fire engines, equipped with certain Weldon UV800 Display Unit user interfaces. The display may stop responding to touch commands or fail to power on, preventing the activation of exterior emergency lights, fire fighting and other emergency equipment.

Consequence:
A loss of exterior lights can reduce the visibility of the vehicle to other drivers, increasing the risk of a crash. Inoperative equipment can delay emergency response, increasing the risk of injury.

Remedy:



Marion Body Works will work with Hale Products to update the firmware and install a monitor system, free of charge. Owner notification letters are expected to be mailed in August 2026. Owners may contact Marion Body Works customer service at 1-715-754-5261.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Marion Body Works Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement