



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

August 07, 2026

26V504

Marlin Hansen
Rosenbauer America
5201 260th St.
Wyoming, MN 55092

Subject: Touch Screen Display May Fail

Dear Marlin Hansen:

This letter serves to acknowledge Rosenbauer America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ROSENBAUER/COMMANDER/2024-2025
ROSENBAUER/COMMERCIAL M2-106/2026
ROSENBAUER/COMMERCIAL HV507/2026

Mfr's Report Date: August 03, 2026

NHTSA Campaign Number: 26V504

Components:

EQUIPMENT:ELECTRICAL:INFOTAINMENT
EQUIPMENT:EMERGENCY:SIREN/LIGHTING/STROBES:CONTROLS
EQUIPMENT:EMERGENCY:FIRE SUPPRESSION

Potential Number of Units Affected: 18

Problem Description:

Rosenbauer America (Rosenbauer) is recalling certain 2024-2025 Commander, 2026 Commercial M2-106, and Commercial HV507 emergency vehicles, equipped with certain Weldon UV800 Display Unit user interfaces. The display may stop responding to touch commands or fail to power on, preventing the activation of exterior emergency lights, fire fighting and other emergency equipment.

Consequence:

A loss of exterior lights can reduce the visibility of the vehicle to other drivers, increasing the risk of a crash. Inoperative equipment can delay emergency response, increasing the risk of injury.



Remedy:

Dealers will update the firmware and install a monitor system, free of charge. Owner notification letters are expected to be mailed August 12, 2026. Owners may contact Rosenbauer customer service at 1-651-462-1000.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Rosenbauer America's contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement