



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 29, 2026

26V481

Joseph Haller
Mercedes-Benz USA, LLC
13470 International Parkway
Jacksonville, Florida 32218

Subject: Rollaway Risk from Door Switch Failure

Dear Joseph Haller:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES-BENZ/A 220/2019-2022
MERCEDES-BENZ/CLA 250/2020-2021
MERCEDES-BENZ/AMG A35/2020-2021
MERCEDES-BENZ/AMG CLA35/2020-2021
MERCEDES-BENZ/AMG CLA45/2020-2021
MERCEDES-BENZ/GLB 250/2020-2026
MERCEDES-BENZ/GLA 250/2021-2025
MERCEDES-BENZ/AMG GLA45/2021-2023
MERCEDES-BENZ/AMG GLA35/2021-2023
MERCEDES-BENZ/AMG GLB35/2021-2025
MERCEDES-BENZ/C 300/2022-2023
MERCEDES-BENZ/GLC 300/2023-2024
MERCEDES-BENZ/AMG GLA 35/2024-2025
MERCEDES-BENZ/AMG C43 4MATIC/2023
MERCEDES-BENZ/GLC 300 4MATIC/2023-2024
MERCEDES-BENZ/AMG GLC43 4MATIC/2024
MERCEDES-BENZ/GLA 250 4MATIC/2021-2025
MERCEDES-BENZ/GLC 300 4MATIC COUPE/2024
MERCEDES-BENZ/AMG GLB35 4MATIC/2026
MERCEDES-BENZ/GLB 250 4MATIC/2020-2026
MERCEDES-BENZ/C 300 4MATIC/2022-2023
MERCEDES-BENZ/CLE 300 4MATIC/2024
MERCEDES-BENZ/CLE 450 4MATIC/2024
MERCEDES-BENZ/CLE 450 4MATIC CABRIOLET/2024

MERCEDES-BENZ/CLE 300 4MATIC CABRIOLET/2024
MERCEDES-BENZ/AMG CLE53 4MATIC+/2024
MERCEDES-BENZ/A 220 4MATIC/2019-2022
MERCEDES-BENZ/CLA 250 4MATIC/2020-2021

Mfr's Report Date: July 24, 2026

NHTSA Campaign Number: 26V481

Components:

LATCHES/LOCKS/LINKAGES:DOORS:LOCK

Potential Number of Units Affected: 310,667

Problem Description:

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2020-2021 CLA, 2019-2022 A-Class, 2022-2023 C-Class, 2024 CLE, 2020-2026 GLA/GLB, and 2023-2024 GLC vehicles. Please refer to MBUSA's recall report for specific model information. The micro-switch in the driver's door lock may corrode and fail to detect an open door, preventing the electronic parking brake or "Auto-Park" feature from engaging automatically. This may result in a vehicle rollaway.

Consequence:

A vehicle rollaway increases the risk of a crash or injury.

Remedy:

Dealers will replace the driver's door lock, free of charge. Owner notification letters are expected to be mailed September 18, 2026. Owners may contact MBUSA customer service at 1-800-367-6372. Vehicle Identification Numbers (VINs) involved in this recall will be searchable on NHTSA.gov beginning July 31, 2026.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Mercedes-Benz USA, LLC's contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement