



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

June 29, 2026

26V406

Jimmy Jarman
Diamond Coach Corporation
2300 West Fourth Street
Oswego, KS 67356

Subject: Wheelchair Restraint Retractor May Not Lock

Dear Jimmy Jarman:

This letter serves to acknowledge Diamond Coach Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DIAMOND COACH/VIP/2025-2026

Mfr's Report Date: June 26, 2026

NHTSA Campaign Number: 26V406

Components:

EQUIPMENT ADAPTIVE/MOBILITY:WHEELCHAIR RESTRAINTS/SECUREMENT:CRITICAL
FASTENERS

Potential Number of Units Affected: 38

Problem Description:

Diamond Coach Corporation (Diamond Coach) is recalling certain 2025-2026 VIP motorcoaches equipped with certain QRT-360 wheelchair retractors. The retractors may not lock, preventing the wheelchair from being properly secured.

Consequence:

An unsecured wheelchair can move during transit, increasing the risk of injury.

Remedy:

Dealers will replace retractors, free of charge. Owner notification letters are expected to be mailed August 25, 2026. Owners may contact Diamond customer service at 1-800-442-4645.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:**Chronology Not Supplied**

As required by 49 CFR §573.6, provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the number of deaths and/or injuries) with their dates of receipt. In the case of a noncompliance, provide the test results and other information used to determine the existence of the noncompliance, including the date of each test and observation that indicated that a noncompliance might or did exist. Submit this information through an amended Part 573 report through the recalls portal. If additional space is needed, please upload as a separate miscellaneous document.

AMENDED 573 REQUIRED.**Please be reminded of the following requirements:**

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Diamond Coach Corporation's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley

Chief, Recall Management Division

