



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

June 25, 2026

26V395

Duane England
Farber Specialty Vehicles
7052 Americana Parkway
Reynoldsburg, OH 43068

Subject: Touch Screen Display May Fail

Dear Duane England:

This letter serves to acknowledge Farber Specialty Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FARBER SPECIALTY/HX620 SBA 6X4/2025-2026
FARBER SPECIALTY/MCXCR/2025

Mfr's Report Date: June 18, 2026

NHTSA Campaign Number: 26V395

Components:

EQUIPMENT:EMERGENCY:FIRE SUPPRESSION
EQUIPMENT:ELECTRICAL:INFOTAINMENT:VIDEO (TOUCH)SCREEN/MONITOR/UNIT
EQUIPMENT:EMERGENCY:SIREN/LIGHTING/STROBES:CONTROLS

Potential Number of Units Affected: 3

Problem Description:

Farber Specialty Vehicles (Farber Specialty) is recalling certain 2025 45 MCXCR and 2025-2026 HX620 SBA 6X4 emergency vehicles. The touchscreen display may stop responding to touch commands or fail to power on, preventing the activation of exterior emergency lights, as well as fire fighting and other emergency equipment.

Consequence:

A loss of exterior lights can reduce the visibility of the vehicle to other drivers, increasing the risk of a crash. Inoperative equipment can delay emergency response, increasing the risk of injury.



Remedy:

Farber Specialty will work with Akron Brass to update the firmware and repair the power line, free of charge. Owner notification letters are expected to be mailed June 25, 2026. Owners may contact Farber customer service at 1-800-331-3188.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

We have received your proposed owner notification letter and it is approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Farber Specialty Vehicles's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement