



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

July 01, 2026

26V394

Ron Tedesco
General Motors, LLC
29427 Louis Chevrolet Road
Mail Code 480-210-2V
Warren, MI 48093

Subject: Third-Row Power Folding Seatback May Trap Occupant

Dear Ron Tedesco:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CADILLAC/VISTIQ/2026-2027

Mfr's Report Date: June 18, 2026

NHTSA Campaign Number: 26V394

Components:

SEATS:MID/REAR ASSEMBLY:POWER ADJUST

Potential Number of Units Affected: 14,540

Problem Description:

General Motors, LLC (GM) is recalling certain 2026-2027 Cadillac Vistiq vehicles. When the power fold feature is activated, the third-row power seatback may fail to reverse when encountering a person.

Consequence:

A person, especially a child, may be trapped by a rear powered seatback, increasing their risk of injury.

Remedy:

Dealers will disable the third-row folding feature until parts are available. Once available, the seat module will be replaced. Repairs will be performed free of charge. Owner notification letters are expected to be mailed August 3, 2026. Owners may contact Cadillac customer service at 1-800-333-

4223. The manufacturer's number for this recall is N262555780. Vehicle Identification Numbers (VINs) involved in this recall became searchable on NHTSA.gov on June 18, 2026.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement