



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

May 28, 2026

26V339

Holly Tope
Ember Recreational Vehicles, INC
1728 Commerce Drive
Bristol, IN 46507

Subject: Improperly Tightened Shock Bolts

Dear Holly Tope:

This letter serves to acknowledge Ember Recreational Vehicles, INC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

EMBER/TOURING EDITION/2026-2027

Mfr's Report Date: May 27, 2026

NHTSA Campaign Number: 26V339

Components:

SUSPENSION:FRONT:SPRINGS:COIL SPRINGS
SUSPENSION:REAR:SPRINGS:COIL SPRINGS

Potential Number of Units Affected: 143

Problem Description:

Ember Recreational Vehicles, INC. (Ember) is recalling certain 2026-2027 Touring Edition recreational trailers, equipped with certain Curt Touring Coil Suspensions. The shock bolts may have been incorrectly tightened.

Consequence:

Broken shock retainer bolt heads and washers may detach and become a road hazard, increasing the risk of a crash.

Remedy:

Dealers will replace the shock bolts, free of charge. Owner notification letters are expected to be mailed June 1, 2026. Owners may contact Ember customer service at 1-844-732-4204.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Ember Recreational Vehicles, INC's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement