



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 27, 2026

26V321

Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

Subject: Rearview Camera Image May Not Display/FMVSS 111

Dear Chris Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/TIGUAN/2024

Mfr's Report Date: May 20, 2026

NHTSA Campaign Number: 26V321

Components:

BACK OVER PREVENTION:SOFTWARE

Potential Number of Units Affected: 8

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2024 Tiguan vehicles previously repaired under recall 25V082. An error may occur in the camera control unit at vehicle startup, resulting in the rearview camera image not displaying as intended. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 111, "Rear Visibility."

Consequence:

A rearview camera that does not display an image can reduce the driver's rear view, increasing the risk of a crash.

Remedy:

Dealers will update the camera control unit software, free of charge. Owner notification letters are expected to be mailed July 17, 2026. Owners may contact Volkswagen customer service at 1-800-893-



5298. Volkswagen's number for this recall is 91NF. Vehicle Identification Numbers (VINs) involved in this recall became searchable on NHTSA.gov beginning May 27, 2026.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

We have received Volkswagen's proposed owner notification letter and it is approved for distribution

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Volkswagen Group of America, Inc.'s contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement