



U.S. Department of Transportation

**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 21, 2026

26V318

Matt Gaff  
Turtle Top  
67819 State Road 15  
New Paris, IN 46553

**Subject:** Wheelchair Restraint Retractor May Not Lock

Dear Matt Gaff:

This letter serves to acknowledge Turtle Top's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/ODYSSEY/2026

FORD/TERRA TRANSIT/2026

**Mfr's Report Date:** May 20, 2026

**NHTSA Campaign Number:** 26V318

**Components:**

EQUIPMENT ADAPTIVE/MOBILITY:WHEELCHAIR RESTRAINTS/SECUREMENT:CRITICAL  
FASTENERS

**Potential Number of Units Affected:** 6

**Problem Description:**

Turtle Top is recalling certain 2026 Terra Transit and Odyssey transit buses. The retractors may not lock, preventing the wheelchair from being properly secured.

**Consequence:**

An unsecured wheelchair can move during transit, increasing the risk of injury.

**Remedy:**

Dealers will inspect and replace the retractors as necessary, free of charge. Owner notification letters are expected to be mailed July 29, 2026. Owners may contact Turtle Top customer service at 1-800-296-2105.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:****Planned Notification Begin and End Dates Not Supplied**

Provide the estimated date(s) for which your company will notify owners regarding this safety recall as required by (49 CFR 573.6 (c)(8)(ii), in an amended Part 573 Recall Report through the NHTSA Recalls Portal. If there are no owners involved in this recall, please indicate No Owners using the checkbox on an amended 573 report.

**AMENDED 573 REQUIRED.**

**Please be reminded of the following requirements:**

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Turtle Top's contact for this recall will be Hensly Guerra who may be reached by email at [hensly.guerra1@dot.gov](mailto:hensly.guerra1@dot.gov). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement