



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 21, 2026

26V314

Shaun Austin
Hyundai Motor America
10550 Talbert Avenue
Fountain Valley, CA 92708

Subject: Loose Rear Suspension Fasteners

Dear Shaun Austin:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HYUNDAI/IONIQ 5/2025
HYUNDAI/IONIQ 9/2026

Mfr's Report Date: May 18, 2026

NHTSA Campaign Number: 26V314

Components:

SUSPENSION:CRITICAL FASTENERS

Potential Number of Units Affected: 172

Problem Description:

Hyundai Motor America (Hyundai) is recalling certain 2025 Ioniq 5 and 2026 Ioniq 9 vehicles. The fasteners for the rear suspension may loosen and detach, which can result in a loss of vehicle control.

Consequence:

A loss of vehicle control increases the risk of a crash.

Remedy:

Dealers will inspect and replace the rear suspension fasteners and perform a rear vehicle alignment, as necessary, free of charge. Owner notification letters are expected to be mailed July 17, 2026. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 303.

Vehicle Identification Numbers (VINs) involved in this recall became searchable on NHTSA.gov on May 20, 2026.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Hyundai Motor America's contact for this recall will be Emily Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement