



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 19, 2026

26V313

Denny Holmes
Keystone RV Company
2425 Davis Dr
Goshen, IN 46526

Subject: Incorrectly Tightened Shock Bolts

Dear Denny Holmes:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

KEYSTONE/COUGAR/2024
KEYSTONE/ALPINE/2025-2026
KEYSTONE/MONTANA/2026
KEYSTONE/WALKABOUT/2026

Mfr's Report Date: May 18, 2026

NHTSA Campaign Number: 26V313

Components:

SUSPENSION:FRONT:SPRINGS:COIL SPRINGS
SUSPENSION:REAR:SPRINGS:COIL SPRINGS

Potential Number of Units Affected: 773

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2024 Cougar, 2025-2026 Alpine, 2026 Montana, and Walkabout recreational trailers. The shock bolts may have been incorrectly tightened.

Consequence:

Loose shock bolts may cause a loss of vehicle stability, increasing the risk of a crash.

Remedy:

Dealers will replace the shock bolts, free of charge. Owner notification letters are expected to be mailed June 1, 2026. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 26-483.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

We have received your proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Keystone RV Company's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement