



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 07, 2026

26V281

Joseph Haller
Mercedes-Benz USA, LLC
13470 International Parkway
Jacksonville, Florida 32218

Subject: Blank Instrument Panel Display

Dear Joseph Haller:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES-BENZ/GLC 350 E 4MATIC/2025-2026
MERCEDES-BENZ/E 350/2025-2026
MERCEDES-BENZ/E 450 4MATIC/2024-2026
MERCEDES-BENZ/E 350 4MATIC/2024-2026
MERCEDES-BENZ/E 450 4MATIC ALL-TERRAIN/2024-2026
MERCEDES-BENZ/GLC 300/2025-2026
MERCEDES-BENZ/AMG GLC63 S E 4MATIC+ COUPE/2025-2026
MERCEDES-BENZ/C 300/2025-2026
MERCEDES-BENZ/GLC 300 4MATIC/2025-2026
MERCEDES-BENZ/GLC 300 4MATIC COUPE/2025-2026
MERCEDES-BENZ/AMG GLC43 4MATIC COUPE/2025
MERCEDES-BENZ/C 300 4MATIC/2025-2026
MERCEDES-BENZ/AMG C43 4MATIC/2025-2026
MERCEDES-BENZ/AMG C63 S E 4MATIC+/2025
MERCEDES-BENZ/CLE 300 4MATIC/2024-2026
MERCEDES-BENZ/CLE 450 4MATIC/2024-2026
MERCEDES-BENZ/CLE 450 4MATIC CABRIOLET/2024-2026
MERCEDES-BENZ/CLE 300 4MATIC CABRIOLET/2024-2026
MERCEDES-BENZ/AMG CLE53 4MATIC+/2024-2025
MERCEDES-BENZ/AMG CLE53 4MATIC+ CABRIOLET/2025
MERCEDES-BENZ/AMG GLC63 S E 4MATIC+/2025-2026
MERCEDES-BENZ/AMG CLE53 4MATIC CABRIOLET/2026
MERCEDES-BENZ/AMG CLE53 4MATIC/2026
MERCEDES-BENZ/AMG GT43/2026

MERCEDES-BENZ/AMG C63 S E PERFORMANCE 4MATIC+/2026
MERCEDES-BENZ/AMG SL43/2026
MERCEDES-BENZ/AMG SL55 4MATIC+/2026
MERCEDES-BENZ/AMG SL63 S E PERFORMANCE 4MATIC+/2026
MERCEDES-BENZ/AMG SL63 4MATIC+/2026
MERCEDES-MAYBACH/SL 680 4MATIC+/2026
MERCEDES-BENZ/AMG GLC43/2025-2026
MERCEDES-BENZ/AMG E 53 4MATIC+ WAGON/2026
MERCEDES-BENZ/AMG E 53 4MATIC+ /2026
MERCEDES-BENZ/AMG GLC43 COUPE/2026
MERCEDES-BENZ/AMG E 53 E 4MATIC+ /2025

Mfr's Report Date: May 01, 2026

NHTSA Campaign Number: 26V281

Components:

ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL

Potential Number of Units Affected: 144,049

Problem Description:

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2024-2026 AMG GT, C-Class, E-Class, SL, CLE, and GLC vehicles. The infotainment control unit may reset while the vehicle is in motion and cause the instrument panel display to go blank.

Consequence:

An instrument panel display that fails to show critical safety information, such as the speedometer and warning lights, increases the risk of a crash.

Remedy:

Dealers will update the infotainment control unit software, free of charge. Owner notification letters are expected to be mailed June 26, 2026. Owners may contact MBUSA customer service at 1-800-367-6372. Vehicle Identification Numbers (VINs) involved in this recall will be searchable on NHTSA.gov beginning May 8, 2026.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Chronology Not Supplied

As required by 49 CFR §573.6, amend the chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the number of deaths and/or injuries) with their dates of receipt. Submit this information through an amended Part 573 report through the recalls portal. If additional space is needed, please upload as a separate miscellaneous document.

AMENDED 573 REQUIRED.

Potentially Affected Units Not Supplied

Identify the total number of products that potentially contained the defect, regardless of current remedy status, as required by 49 CFR 573.6 (c)(3), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Mercedes-Benz USA, LLC's contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement