



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 14, 2026

26V225

Karen Blaesser
Chrysler (FCA US, LLC)
1000 Chrysler Drive
Auburn Hills, MI 48326

Subject: Instrument Panel Display Failure/FMVSS 108, 208

Dear Karen Blaesser:

This letter serves to acknowledge Chrysler (FCA US, LLC)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

RAM/1500/2025-2026
RAM/2500/2025-2026
RAM/5500/2025-2026
RAM/3500/2025-2026
RAM/4500/2025-2026

Mfr's Report Date: April 09, 2026

NHTSA Campaign Number: 26V225

Components:

ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL

Potential Number of Units Affected: 65,348

Problem Description:

Chrysler (FCA US, LLC) is recalling certain 2025-2026 Ram 1500 Pickup, Ram 2500 Pickup, Ram 3500 Pickup, Ram 3500 Cab Chassis, Ram 4500 Cab Chassis, and Ram 5500 Cab Chassis vehicles. A software error may cause the instrument panel display to fail. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standards numbers 102, "Transmission Shift Position Sequence," 105, "Hydraulic and Electric Brake Systems," 108, "Lamps, Reflective Devices, and Associated Equipment," 126, "Electronic Stability Control Systems for Light Vehicles," 135, "Light Vehicle Brake Systems," 138, "Tire Pressure Monitoring System," and/or 208, "Occupant Crash Protection."



Consequence:

An instrument panel display that fails to show critical safety information, such as gear selection and warning lights, increases the risk of a crash.

Remedy:

Dealers will update the instrument panel software, free of charge. Owner notification letters are expected to be mailed May 28, 2026. Owners may contact FCA customer service at 1-800-853-1403. FCA's number for this recall is 35D. Vehicle Identification Numbers (VINs) involved in this recall will become searchable on NHTSA.gov beginning April 16, 2026.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Chrysler (FCA US, LLC)'s contact for this recall will be Emily Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement