



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 10, 2026

26V210

Lisa Niikura
Isuzu Motors Limited
Kanagawa Pref. Japan
Yokohama City, Kanagawa, Foreign State 220-8720

Subject: Improperly Secured Chassis and Cab Wire Harness

Dear Lisa Niikura:

This letter serves to acknowledge Isuzu Motors Limited's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ISUZU/NRR EV/2025-2026
ISUZU/CHEVROLET LCF 5500XD/2025-2027
ISUZU/CHEVROLET LCF 4500XD/2025-2027
ISUZU/CHEVROLET LCF 4500HD/2025-2026
ISUZU/NRR/2025-2027
ISUZU/NPR XD/2025-2027
ISUZU/NPR HD/2025-2027

Mfr's Report Date: April 01, 2026

NHTSA Campaign Number: 26V210

Components:

ELECTRICAL SYSTEM:WIRING

Potential Number of Units Affected: 14,028

Problem Description:

Isuzu Motors Limited (Isuzu) is recalling certain 2025-2027 Chevrolet Low Cab Forward 5500XD, 4500XD, Isuzu NRR, NPR HD, NPR XD, 2025-2026 Chevrolet Low Cab Forward 4500HD, and Isuzu NRR EV vehicles. The chassis and/or cab wire harnesses may chafe against metal components, leading to harness failure.

Consequence:



Harness failure may cause an engine stall or the brake lights and parking brake to fail, increasing the risk of a crash. Damaged wires may also melt, increasing the risk of a fire.

Remedy:

Dealers will add additional fasteners, inspect and replace the harnesses as necessary, free of charge. Owner notification letters are expected to be mailed April 24, 2026. Owners may contact Isuzu customer service at 1-866-441-9638. Isuzu's number for this recall is V2602.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Isuzu Motors Limited's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement