



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 07, 2026

26V206

Pierre-Luc Ouimet
Nova Bus (US) Inc.
1000 Industriel Blvd
J7R 5A5
St-Eustache, Qc 00000

Subject: Window Glass may Detach from Frame/FMVSS 217

Dear Pierre-Luc Ouimet:

This letter serves to acknowledge Nova Bus (US) Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NOVA BUS/LFS/2025
NOVA BUS/LFS ARTIC/2024

Mfr's Report Date: March 31, 2026

NHTSA Campaign Number: 26V206

Components:

VISIBILITY:GLASS, SIDE/REAR:CRITICAL FASTENERS

Potential Number of Units Affected: 13

Problem Description:

Nova Bus (US) Inc. (Nova Bus) is recalling certain 2025 LFS and 2024 LFS Artic transit buses. Inadequate adhesion around the window frame may cause the glass to detach. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 217, "Bus Emergency Exits and Window Retention and Release."

Consequence:

The glass can fall out of the frame, increasing the risk of ejection and injury during a crash. Detached window glass can also become a road hazard for other vehicles, increasing the risk of a crash.

Remedy:



The remedy is currently under development. Owner notification letters are expected to be mailed May 30, 2026. Owners may contact Nova Bus customer service at 1-450-472-6410. Nova Bus' number for this recall is CR5877. Vehicle Identification Numbers (VINs) involved in this recall will be searchable on NHTSA.gov beginning May 30, 2026.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Remedy Not Supplied

Provide a description of the recall remedy as required by 49 CFR §573.6(8)(i), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Nova Bus (US) Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement

