



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 30, 2026

26V176

Monica Cole
Daimler Coaches North America
2477 Deerfield Drive
Fort Mill, SC 29715

Subject: Switch May Fail to Illuminate Correctly/FMVSS 101

Dear Monica Cole:

This letter serves to acknowledge Daimler Coaches North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

SETRA/S417/2009-2020
SETRA/S407/2012-2019

Mfr's Report Date: March 23, 2026

NHTSA Campaign Number: 26V176

Components:

ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL
ELECTRICAL SYSTEM: WIRING: SWITCHES/KNOBS/BUTTONS

Potential Number of Units Affected: 511

Problem Description:

Daimler Coaches North America (Daimler Coaches) is recalling certain 2009-2020 Setra S417 and 2012-2019 Setra S407 vehicles. The switches for the hazard warning lights, defroster, heating and air conditioning system, and fan speed may fail to illuminate correctly. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 101, "Control and Displays."

Consequence:

The driver may be distracted by switches that are too bright or by searching for switches that are too dim or not illuminated, increasing the risk of a crash.

Remedy:

The remedy is currently under development. Owner notification letters are expected to be mailed May 15, 2026. Owners may contact Daimler Coaches' customer service at 1-416-624-3558.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:**Remedy Not Supplied**

Provide a description of the recall remedy as required by 49 CFR §573.6(8)(i), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Daimler Coaches North America's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement