



U.S. Department of Transportation

**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 26, 2026

26V167

Thomas Spisak  
Terex South Dakota, Inc.

**Subject:** Cracked Weld May Cause Pole Guide Arm to Fall

Dear Thomas Spisak:

This letter serves to acknowledge Terex South Dakota, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

TEREX/C4000/2019-2026  
TEREX/C5000/2019-2026  
TEREX/C6000/2019-2026  
TEREX/GENERAL 65/2019-2026  
TEREX/GENERAL 80/2019-2026  
TEREX/GENERAL 95/2019-2026

**Mfr's Report Date:** March 19, 2026

**NHTSA Campaign Number:** 26V167

**Components:**  
EQUIPMENT

**Potential Number of Units Affected:** 2,303

**Problem Description:**

Terex South Dakota, Inc. (Terex) is recalling certain 2019-2026 General 65, General 80, General 95, C4000, C5000, and C6000 digger utility trucks equipped with pole guides. An insufficient weld on the plate weldment may crack, causing the retaining pin to separate.

**Consequence:**

Without a retaining pin, the pole guide arm may fall, increasing the risk of injury to people around the truck.

**Remedy:**

Dealers will inspect and replace the plate weldment as necessary, free of charge. Owner notification letters are expected to be mailed March 31, 2026. Owners may contact Terex's customer service at 1-605-882-4000. Terex's number for this recall is SN737.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please be reminded of the following requirements:**

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Terex South Dakota, Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at [hensly.guerra1@dot.gov](mailto:hensly.guerra1@dot.gov). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement