U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE
Washington, DC 20590

March 23, 2026

26V165

Tom Single
Ford Motor Company
330 Town Center Drive
Suite 500
Dearborn, MI 48126

Subject: Loss of Rearview Camera Image and ADAS Features

Dear Tom Single:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
LINCOLN/NAVIGATOR/2022-2025
LINCOLN/NAUTILUS/2024-2025
FORD/EXPLORER/2025
LINCOLN/AVIATOR/2025

Mfr's Report Date: March 18, 2026

NHTSA Campaign Number: 26V165

Components:
BACK OVER PREVENTION:SOFTWARE
ELECTRICAL SYSTEM:ADAS

Potential Number of Units Affected: 254,640

Problem Description:
Ford Motor Company (Ford) is recalling certain 2022-2025 Lincoln Navigator, 2024-2025 Lincoln Nautilus, 2025 Lincoln Aviator and Explorer vehicles. The Image Processing Module A (IPMA) may experience multiple unexpected resets, resulting in loss of the rearview camera image and advanced driver assistance (ADAS) features, including pre-collision assist, lane-keeping assist, and blind-spot monitoring.

Consequence:

Loss of the rearview camera image and certain driver assistance features, can reduce the driver's ability to detect hazards, increasing the risk of a crash.

Remedy:
The Image Processing Module A software will be updated by a dealer, or through an over-the-air (OTA) update, free of charge. Owner notification letters are expected to be mailed March 30, 2026. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 26S21. Vehicle Identification Numbers (VINs) involved in this recall will be searchable on NHTSA.gov beginning March 25, 2026.

Notes:
Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Ford Motor Company's contact for this recall will be Dusty Gardner who may be reached by email at dusty.gardner@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement