



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 18, 2026

26V139

Corey Martin
Mack Trucks, Inc.
7900 National Service Rd
Greensboro, NC 27409

Subject: ECU Software Error May Cause Unexpected Vehicle Movement/FMVSS 102

Dear Corey Martin:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/TERRAPRO (TE)/2022-2027

Mfr's Report Date: March 11, 2026

NHTSA Campaign Number: 26V139

Components:

ENGINE AND ENGINE COOLING:ENGINE:ENGINE CONTROL MODULE (ECU/ECM):SOFTWARE

Potential Number of Units Affected: 775

Problem Description:

Mack Trucks, Inc. (Mack) is recalling certain 2022-2027 TerraPro trucks. The engine control unit (ECU) software may allow the engine to start when the transmission is not in Neutral. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 102, "Transmission Shift Lever Sequence, Starter Interlock, and Transmission Braking Effect."

Consequence:

Starting the vehicle while in gear may cause unexpected vehicle movement, increasing the risk of a crash or injury.

Remedy:

Dealers will update the ECU software, free of charge. Owner notification letters are expected to be mailed May 8, 2026. Owners may contact Mack's customer service at 1-800-866-1177. Mack's number



for this recall is SC0492. Vehicle Identification Numbers (VINs) involved in this recall became searchable on NHTSA.gov March 18, 2026.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Mack Trucks, Inc.'s contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement