



U.S. Department of Transportation

**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 11, 2026

26V126

Michael Harris
Mitsubishi Fuso Truck of America, Inc.
2015 Center Square Rd.
Logan Township, NJ 08085

Subject: Software Error may Prevent Vehicle from being Driven

Dear Michael Harris:

This letter serves to acknowledge Mitsubishi Fuso Truck of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MITSUBISHI FUSO/RIZON FEC7K (E16)/2024
MITSUBISHI FUSO/RIZON FEC9K (E18)/2024
MITSUBISHI FUSO/RIZON FECXK (E18)/2025

Mfr's Report Date: March 05, 2026

NHTSA Campaign Number: 26V126

Components:

ELECTRICAL SYSTEM:PROPULSION SYSTEM:TRACTION MOTOR:CONTROLLER
ELECTRICAL SYSTEM:SOFTWARE

Potential Number of Units Affected: 244

Problem Description:

Mitsubishi Fuso Truck of America, Inc. (MFTA) is recalling certain 2024 Rizon FEC7K (E16), FEC9K (E18), and 2025 FECXK (E18) trucks. While idling, the electrical control unit may transmit an error that prevents the truck from being driven.

Consequence:

A vehicle that is unable to move as needed, increasing the risk of a crash.

Remedy:



Dealers will reprogram battery management system and DC-Box software, free of charge. Owner notification letters are expected to be mailed March 23, 2026. Owners may contact MFTA customer service at 1-877-711-0707. MFTA's number for this recall is C10136. Vehicle Identification Numbers (VINs) involved in this recall will be searchable on NHTSA.gov beginning March 16, 2026.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Mitsubishi Fuso Truck of America, Inc.'s contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement