



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 11, 2026

26V114

Tim Cochran
General Motors, LLC
29427 Louis Chevrolet Road
Warren, MI 48093

Subject: Missing Owner's Manual/FMVSS 208

Dear Tim Cochran:

This letter serves to acknowledge General Motors, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GMC/CANYON/2025-2026
CHEVROLET/COLORADO/2025-2026
CHEVROLET/EQUINOX EV/2025-2026
CADILLAC/OPTIQ/2025-2026
CADILLAC/VISTIQ/2026
GMC/SIERRA 1500/2026
GMC/SIERRA 2500/2026
GMC/SIERRA 3500/2026
GMC/SIERRA EV/2026
GMC/HUMMER EV SUV/2026
GMC/HUMMER EV PICKUP/2026
GMC/ACADIA/2026
GMC/TERRAIN/2026
GMC/YUKON/2026
GMC/YUKON XL/2026
CADILLAC/LYRIQ/2026
CADILLAC/ESCALADE IQ/2026
CADILLAC/ESCALADE IQL/2026
CADILLAC/ESCALADE/2026
CADILLAC/ESCALADE ESV/2026
CADILLAC/CT5/2026
BUICK/ENVISION/2026
BUICK/ENCLAVE/2026
CHEVROLET/BLAZER EV/2026

CHEVROLET/SILVERADO EV/2026
CHEVROLET/EQUINOX/2026
CHEVROLET/SUBURBAN 1500/2026
CHEVROLET/TAHOE/2026
CHEVROLET/SILVERADO 1500/2026
CHEVROLET/SILVERADO 2500/2026
CHEVROLET/SILVERADO 3500/2026
CHEVROLET/CORVETTE CONVERTIBLE/2026
CHEVROLET/CORVETTE COUPE/2026
CHEVROLET/TRVERSE/2026
CHEVROLET/CORVETTE CONVERTIBLE E-RAY/2026
CHEVROLET/BOLT EV/2027

Mfr's Report Date: February 26, 2026

NHTSA Campaign Number: 26V114

Components:

EQUIPMENT:OTHER:OWNERS/SERVICE/OTHER MANUAL

Potential Number of Units Affected: 5,482

Problem Description:

General Motors has decided that certain 2027 Chevrolet Bolt EV, 2025-2026 Cadillac OPTIQ, Chevrolet Colorado, Equinox EV, GMC Canyon, 2026 Buick Enclave, Envision, Cadillac CT5, Escalade, Escalade ESV, Escalade IQ, Escalade IQL, LYRIQ, VISTIQ, Chevrolet Blazer EV, Corvette Convertible, Corvette Coupe, Corvette Convertible E-Ray, Equinox, Silverado 1500, 2500, 3500, Silverado EV, Suburban 1500, Tahoe, Traverse, GMC Acadia, Hummer EV Pickup, Hummer EV SUV, Sierra 1500, 2500, 3500, Sierra EV, Terrain, Yukon, and Yukon XL vehicles. The radio may not have been set to the correct status to download the electronic owner's manual during production. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 208, "Occupant Protection."

Consequence:

Without an owner's manual to consult, owners may not know how to safely use and operate the vehicle, increasing the risk of injury in a crash.

Remedy:

Dealers will reset the vehicle radio, which will facilitate automatic download of the electronic owner's manual, free of charge. Owner notification letters are expected to be mailed April 13, 2026. Owners may contact GM customer service at 1-866-467-9700, Chevrolet customer service at 1-800-222-1020 or Cadillac customer service at 1-800-333-4223. The manufacturer's number for this recall is N252540430. Vehicle Identification Numbers (VINs) involved in this recall became searchable on NHTSA.gov on February 26, 2026.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

General Motors, LLC's contact for this recall will be DeMara Magruder who may be reached by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement