



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

**1200 New Jersey Avenue SE  
Washington, DC 20590**

January 28, 2026

26V046

J.S. (Jurassic) Park  
Kia America, Inc.  
111 Peters Canyon Road  
Irvine, CA 92606-1790

**Subject:** Instrument Panel Display Failure/FMVSS 101, 138

Dear J.S. (Jurassic) Park:

This letter serves to acknowledge Kia America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

KIA/SORENTO/2025-2026  
KIA/SORENTO HYBRID/2025-2026  
KIA/SORENTO PHEV/2025-2026  
KIA/K4/2025  
KIA/SPORTAGE/2026  
KIA/CARNIVAL/2026  
KIA/CARNIVAL HYBRID/2026  
KIA/K5/2026  
KIA/EV9/2026  
KIA/SPORTAGE PHEV/2026  
KIA/SPORTAGE HYBRID/2026

**Mfr's Report Date:** January 26, 2026

**NHTSA Campaign Number:** 26V046

**Components:**

ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL

**Potential Number of Units Affected:** 42,677

**Problem Description:**

Kia America, Inc. (Kia) is recalling certain 2025 Kia K4, 2025-2026 Sorento, Sorento Hybrid, Sorento Plug-In Hybrid Electric (PHEV), 2026 Sportage, Sportage Hybrid, Sportage PHEV, K5, EV9, Carnival,

and Carnival Hybrid vehicles. Due to a software error, the instrument panel display may fail. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) numbers 101, "Controls and Displays" and 138, "Tire Pressure Monitoring System."

**Consequence:**

An instrument panel display that fails to show critical safety information, such as the speedometer, tire pressure, or warning lights, increases the risk of a crash.

**Remedy:**

The instrument panel display software will be updated over-the-air (OTA) or by a dealer, free of charge. Owner notification letters are expected to be mailed March 26, 2026. Owners may contact Kia Customer Service at 1-800-333-4542. Kia's number for this recall is SC361. Vehicle Identification Numbers (VINs) involved in this recall will become searchable on NHTSA.gov on February 9, 2026.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please be reminded of the following requirements:**

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Kia America, Inc.'s contact for this recall will be Emily Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement