U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE
Washington, DC 20590

November 17, 2026

26E079

Corey Martin
Mack Trucks, Inc.
7900 National Service Rd
Greensboro, NC 27409

Subject: Driveline May Separate

Dear Corey Martin:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Brand/Model/Part Number:
MERITOR/REPLACEMENT DRIVESHAFT YOKE

Mfr's Report Date: November 12, 2026

NHTSA Campaign Number: 26E079

Components:
POWER TRAIN:DRIVELINE

Potential Number of Units Affected: 104

Problem Description:
Mack Trucks, Inc. (Mack) is recalling certain Meritor drivelines with model number RPL20 and with part numbers 20RHS004B029, 20RHM085B180, 20RHS005F021, and 20RHS004E049. The driveline may be missing a snap ring in the slip yoke assembly, possibly causing the driveline to separate from the vehicle.

Consequence:
A driveline separation can cause a loss of drive power, increasing the risk of a crash. Detached components can become a road hazard for other vehicles, increasing the risk of a crash.

Remedy:
Dealers will inspect and replace the driveline as necessary, free of charge. Owner notification letters are expected to be mailed January 11, 2027. Owners may contact Mack's customer service at 1-800-866-

1177. Mack's number for this recall is SC0504.

Notes:
Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Mack Trucks, Inc.'s contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement