



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

July 16, 2026

26E044

Stephen Ridella
Zoox, Inc.
1149 Chess Drive
Foster City, CA 94404

Subject: ADS Software May Fail to Detect and Respond to Heavy Smoke

Dear Stephen Ridella:

This letter serves to acknowledge Zoox, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Brand/Model/Part Number:
ZOOX/AUTOMATED DRIVING SYSTEM

Mfr's Report Date: July 08, 2026

NHTSA Campaign Number: 26E044

Components:
ELECTRICAL SYSTEM:ADAS:AUTONOMOUS/SELF DRIVING:SOFTWARE

Potential Number of Units Affected: 105

Problem Description:
Zoox, Inc. (Zoox) is recalling certain Automated Driving Systems (ADS). The ADS software may fail to detect heavy smoke, allowing the vehicle to enter an area of low visibility, particularly active emergency scenes.

Consequence:
Failing to respond to low visibility conditions can increase the risk of a crash or impede first responders.

Remedy:
Zoox has updated the ADS software, free of charge. Zoox's number for this recall is 26-01.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Zoox, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement