



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

**1200 New Jersey Avenue SE
Washington, DC 20590**

July 08, 2026

26E042

Bradley Moore
Prime-Time Specialty Vehicles
56616 Elk Park Drive
Elkhart, IN 46516

Subject: Wheelchair Restraint Retractor May Not Lock

Dear Bradley Moore:

This letter serves to acknowledge Prime-Time Specialty Vehicles's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Brand/Model/Part Number:

AMERICAN SEATING/Q'STRAIT MAX/Q-10007

Mfr's Report Date: July 06, 2026

NHTSA Campaign Number: 26E042

Components:

EQUIPMENT ADAPTIVE/MOBILITY:WHEELCHAIR RESTRAINTS/SECUREMENT:CRITICAL
FASTENERS

Potential Number of Units Affected: 12

Problem Description:

Prime-Time Specialty Vehicles (Prime-Time) is recalling certain 2025-2026 Ford Med Transit vans equipped with Q'Strait Max wheelchair retractors. The retractors may not lock, preventing the wheelchair from being properly secured.

Consequence:

An unsecured wheelchair can move during transit, increasing the risk of injury.

Remedy:

Prime-Time will work with dealers and Q'Strait to replace the retractors, free of charge. The notification schedule has not yet been determined. Owners may contact Q'strait customer service at 1-800-987-9987 or Prime-Time customer service at 1-574-293-9191.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to www.nhtsa.gov.

Please ensure the following requirements are met:**Chronology Not Supplied**

As required by 49 CFR §573.6, Please amend the chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the number of deaths and/or injuries) with their dates of receipt.

AMENDED 573 REQUIRED.

Planned Notification Begin and End Dates Not Supplied

Provide the estimated date(s) for which your company will notify owners regarding this safety recall. If there are no owners involved in this recall, please indicate No Owners using the checkbox on an amended 573 report.

AMENDED 573 REQUIRED.

Dealer Notification Not Supplied / Dealer Notification Date Missing

Provide the estimated date(s) for which your company will notify dealers regarding this safety recall. If there are no owners involved in this recall, please indicate No Owners using the checkbox on an amended 573 report.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to

purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Prime-Time Specialty Vehicles's contact for this recall will be Hensly Guerra who may be reached by email at hensly.guerra1@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement