



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

**1200 New Jersey Avenue SE  
Washington, DC 20590**

July 22, 2026

26C004

Lawrence Buonomo  
Evenflo Company, Inc.  
120 Royall St  
Suite 101  
Canton, MA 02021

**Subject:** Headrest Position May Shift in a Crash/FMVSS 213

Dear Lawrence Buonomo:

This letter serves to acknowledge Evenflo Company, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Manufacturer/Model Name/Model Number:**  
EVENFLO/REO BY REVOLVE 360

**Mfr's Report Date:** July 17, 2026

**NHTSA Campaign Number:** 26C004

**Components:**  
CHILD SEAT:SHELL:HEADREST:LOCKING MECHANISM

**Potential Number of Units Affected:** 59,661

**Problem Description:**  
Evenflo Company, Inc. (Evenflo) is recalling certain Reo by Revolve360 child seats in color variants Nantucket, Danvers, Chelsea, Holden, Brookline, and Lenox. Please refer to Evenflo's recall report for the specific models. In certain rear or forward-facing positions, the headrest may shift position during a crash. As such, these child seats fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 213, "Child Restraint Systems."

**Consequence:**  
A headrest that shifts unexpectedly may increase the risk of injury in a crash.

**Remedy:**



The remedy for this recall is currently under development. Interim letters, notifying owners of the safety risk, are expected to be mailed August 17, 2026. Additional letters will be sent once the remedy is available. Owners may contact Evenflo customer service at 1-800-233-5921.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-888-275-9171), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

**Please ensure the following requirements are met:**

**Remedy Not Supplied**

Provide a description of the recall remedy as required by 49 CFR §573.6(8)(i), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

**AMENDED 573 REQUIRED.**

**Planned Notification Begin and End Dates Not Supplied**

When available, provide the estimated date(s) for which your company will notify owners regarding the final remedy for this safety recall as required by 49 CFR 573.6 (c)(8)(ii), in an amended Part 573 Recall Report through the NHTSA Recalls Portal.

**AMENDED 573 REQUIRED.**

**Please be reminded of the following requirements:**

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Evenflo Company, Inc.'s contact for this recall will be Emily Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,

*Alex Ansley*

Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement