

Customer APP Notification: 26V103 - R10362

Issue Date Begin: 5/7/2026

Issue Date End: 6/19/2026

Title: Fire risk from charging over 70%

Body: As you have been previously notified, due to a potential issue with the main battery, it is necessary to limit the charge level to 70% until we can carry out a hardware fix to your car.

This car has continued to be charged above this level.

Set the charge limit to 70% immediately and maintain it

It is very important that you follow this requirement for your own safety and that of others.

We will be in touch with you as soon as we can book your car in for its hardware fix.

