

IMPORTANT SAFETY RECALL STOP RETAIL SALES & DELIVERY

Suzuki has determined that a safety defect exists in the following models:

Model	VIN Range
DR-Z400SM5 (2025 DR-Z4S DualSport)	JS1ER11E4S7100005 ~ JS1ER11E0S7101653
DR-Z400SM6 (2026 DR-Z4S DualSport)	JS1ER11E2T7100084
DR-Z400SMM5 (2025 DR-Z4SM SuperMoto)	JS1ER12E4S7100004 ~ JS1ER12E3S7101547
DR-Z400SPM6 (2026 DR-Z4S+ DualSport plus)	JS1ER11F4T7100001 ~ JS1ER11E0T7100066

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain DR-Z400SM5 (2025 DR-Z4S DualSport), DR-Z400SM6 (2026 DR-Z4S DualSport), DR-Z400SMM5 (2025 DR-Z4SM SuperMoto), DR-Z400SPM6 (2026 DR-Z4S+ DualSport plus) motorcycles.

What is the Problem?

During the manufacturing process, the rear brake master cylinder reservoir cap screws were not sufficiently tightened to the correct torque specification. If the motorcycle is operated in this condition, the screws may become loose. In the worst-case, brake fluid may leak from the reservoir, which can increase stopping distance.

Service Bulletin & Safety Recall Repair:

Suzuki Motor USA, LLC (SMO) will post a service bulletin on Suzuki Connect with instructions for performing the recall service as soon as further information becomes available.

Countermeasure parts are not necessary for this safety recall campaign.

Customer Notification Letters:

SMO will notify retail customers of this safety recall, and a copy of the customer notification letter will be included in the Service Bulletin.

Consequences of Non-Compliance:

ALL NEW SUZUKI VEHICLES IN DEALER INVENTORY THAT ARE SUBJECT TO A RECALL OR CUSTOMER SATISFACTION CAMPAIGN INITIATED BY SMO MUST BE REPAIRED BEFORE THESE VEHICLES ARE SOLD OR DELIVERED BY THE DEALER TO THE RETAIL CUSTOMER. FAILURE TO DO SO IS A VIOLATION OF FEDERAL LAW, THE SUZUKI POWERSPORTS DEALER SALES AND SERVICE AGREEMENT (THE "DEALER AGREEMENT"), AND SMO'S SALES POLICY REGARDING FACTORY SAFETY RECALL OR SAFETY MODIFICATION PROGRAMS (THE "POLICY"). A COPY OF THE POLICY IS AVAILABLE ON SUZUKI CONNECT FOR YOUR REFERENCE.

FURTHER, FAILURE TO COMPLY WITH THE INSTRUCTIONS OF SMO REGARDING COMPLIANCE WITH RECALLS OR OTHER SAFETY OR PRODUCT IMPROVEMENT CAMPAIGNS OR PROGRAMS, AND/OR FAILURE TO MAKE A GOOD FAITH EFFORT TO COMPLY WITH THE FEDERAL CLEAN AIR ACT, THE NATIONAL TRAFFIC AND MOTOR VEHICLE SAFETY ACT, THE CONSUMER PRODUCT SAFETY ACT, OR ANY OTHER LAWS, ORDERS, RULES, OR REGULATIONS REGARDING RECALLS OR OTHER SAFETY OR PRODUCT IMPROVEMENT CAMPAIGNS OR PROGRAMS CONSTITUTES A BREACH OF THE DEALER AGREEMENT AND IS A VIOLATION OF SMO POLICY REFERENCED ABOVE. A DEALER MAY BE HELD RESPONSIBLE FOR ANY PRODUCT DAMAGE AND/OR PERSONAL INJURIES RESULTING FROM SUCH FAILURE.

If you need any additional information, please contact the Suzuki Tech-Line at 714-996-7480, or contact your Suzuki Technical Service & Parts Manager. We apologize for this inconvenience and will do everything possible to resolve this situation as quickly as possible.

Thank you for your continued support and understanding.

A handwritten signature in cursive script that reads "Chris Coons".

Chris Coons

Senior Manager, Motorcycle Sales Planning and Administration