

Message Body:

Hello,
Hyundai Motor America (HMA) has launched Remedy Available for Recall 288 – Inoperative Rear-View Camera – Harness Replacement

A "stop sale" has been issued on affected new vehicles in dealer's inventory. As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

A. Affected Vehicles:

Certain 2024-25MY Santa Fe (MX5A) vehicles produced 12/28/2023 – 01/24/2025 built by Hyundai Motor Manufactured Alabama ("HMMA")

Certain 2024-25MY Santa Fe Hybrid (MX5A HEV) vehicles produced 03/06/2024 – 01/29/2025 built by Hyundai Motor Manufactured Alabama ("HMMA")

VIN Identification: Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.

B. Recall Description:

Certain Santa Fe (MX5A) and Santa Fe Hybrid (MX5A HEV) vehicles may have a rearview camera that was improperly installed during assembly, potentially resulting in a damaged wire harness. In this condition, the rearview camera could malfunction or become inoperative. **Technical Service Bulletin (TSB) 26-01-004H** provides instructions to replace the rear-view camera harness.

C. New Stock Vehicles at Dealers:

477 – Divided by region as noted below – 477 at dealers.

Recall 288 Dealer Stock			
Region	Santa Fe	Santa Fe Hybrid	
CE	3	31	
EA	18	48	
MA	13	31	
MS	1	31	
SC	15	47	
SO	9	99	
WE	12	119	
Total	477		

D. Parts Information

Recall 288 Parts Bulletin

Available on Hyundaidealer.com > Parts > Documents Library > Reference Materials > Parts Bulletins

Initial Shipment

New Vehicle Inventory (99247P6000QQH): Dealers have been shipped parts for new stock vehicles in their inventory as of 01/14/26.

Please see counts and quantities to be shipped to reach dealer in the attached excel under the 'Initial Ship (Dealer Stock)' tab. Dealer Order # RC288.

Parts are expected to arrive starting at dealers today, 01/15/26.

E. Campaign Documents:

TSB 26-01-004H

Available on Hyundaidealer.com > Service > HMA Tech Info > Campaign

Dealer Notification

Available on Hyundaidealer.com > Service > HMA Tech Info > Service News

F. Action Required:

Confirm VIN eligibility via WebDCS. Review if any vehicles are currently at dealer's location in dealer stock. **Do not sell any vehicles identified with an open recall until remedy has been applied.**

Follow **TSB 26-01-004H** and perform the repair procedure.

Submit campaign claim once the service procedure is completed.

We appreciate your continued partnership and commitment to our Hyundai customers regarding this safety matter. Thank you for your patience and understanding.

