

- [25-01-088H - Front Seat Belt Retractor Mounting Bolt Inspection & Replacement \(Recall 287\) \(posted 12.10.25\).pdf](#)
- [Recall 287 - Seat Belt Retractor - Dealer Notification \(Remedy\) v1.0 20251210 \(posted 12.10.2025\).pdf](#)

Hyundai Motor America (HMA) has launched Remedy Available for Recall 287 – Front Seat Belt Retractor Mounting Bolts Inspection & Replacement.

A. Affected Vehicles:

- Certain 2025MY IONIQ 5 (NEA EV) produced from 12/12/2024 – 06/12/2025
- VIN Identification: Use the 'Vehicle Information' screen in WebDCS under the 'Campaign Not Performed' section to determine recall applicability.

B. Recall Description:

Certain IONIQ 5 (NEA EV) vehicles may have an incorrectly installed seat belt retractor on the B-Pillar(s). A loose or unsecured seat belt retractor may not function as designed, increasing the risk of injury during a crash.

Technical Service Bulletin (TSB) 25-01-088H provides instructions to inspect the driver and front passenger seat belt retractor bolts, install new bolts if required, and tighten to specification.

C. New Stock Vehicles at Dealers:

- 61 – Divided by region as noted below – 61 at dealers.

Recall 287 Dealer Stock		
Region	IONIQ 5	
CE	7	
EA	11	
MA	14	
MS	13	
SC	0	
SO	4	
WE	12	
Other (NH, NL)	0	
Total	61	

D. Parts Information

1. Seat Belt Anchor Mounting Bolt Part Number 19127-07283

- a. The bolt part number should only be ordered if the inspection does not pass.
- b. A majority of the vehicles are expected to pass the inspection without any bolt installation.

E. Campaign Documents:

1. TSB 25-01-088H

- a. Available on Hyundaidealer.com > Service > HMA Tech Info > Campaign

2. Dealer Notification

- a. Available on Hyundaidealer.com > Service > HMA Tech Info > Service News

F. Action Required:

1. Confirm VIN eligibility via WebDCS. Review if any vehicles are currently at dealer's location in dealer stock. Do not sell any vehicles identified with an open recall until remedy has been applied.

2. Follow TSB 25-01-088H to perform the service procedure to inspect the driver and front passenger seat belt retractor bolts, install new bolts if required, and tighten to specification.

3. Submit campaign claim once the service procedure is completed.

We appreciate your continued partnership and commitment to our Hyundai customers regarding this safety matter. Thank you for your patience and understanding.

Warranty Campaign Team
Hyundai Motor America