

STOP SALE NOTICE



FOREST RIVER

SERVICE CAMPAIGN: 001247

FR ID: 210-1982

October 3, 2025

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

Pursuant to Federal Motor Vehicle Safety Act; 49 CFR Part 573.11; this notice shall serve as a formal

SAFETY RECALL - STOP SALE NOTIFICATION

CERTAIN 2025-2026 E1C320LVC & E1C320LVI ENTOURAGE CLASS C MOTORHOMES

Forest River has decided that a safety defect exists in certain 2025-2026 Entourage Class C Motorhome Recreational Vehicles. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River is issuing a Stop Sale Notice effective immediately.

Please access your Home Page on Dealer Connect to verify if your Dealership has units in stock that are subject to this recall. Enter the Service Campaign number referenced above in the “Campaign Search” field, click on the “Campaign ID Number”. Next, select “MY VINS”. **Not all Dealers have units in stock that are affected by this recall.**

WHAT IS THE DEFECT?

The bolt head for the leaf spring rebound clip may contact the upfitted truss support. Repetitive jounce impact may cause the bolt to fail.

EVALUATION OF RISK:

If the leaf spring rebound clip detaches, this condition may allow for the leaf springs to fan, leading to suspension failure. This condition may lead to vehicle instability, resulting in a crash.

SERVICE PROCEDURE:

The remedy for this recall is under development. A second notice will be issued once the remedy is available.

HELPFUL CONTACT INFORMATION:

CONTACT	PHONE
CUSTOMER SERVICE	(574) 825-8602