

Content Id: 13824

GENERAL MOTORS

DCS7323

URGENT - DISTRIBUTE IMMEDIATELY

Date: September 19, 2025

Subject: Stop Delivery Order for Safety Recall N252528090 Melted or Leaking Fuel Heater

Models: 2022-2026 Chevrolet 6500 XD/7500 XD Low Cab Forward

**STOP DELIVERY ORDER**

Effective immediately, stop the delivery of certain 2022-2026 model year Chevrolet 6500 XD/7500 XD Low Cab Forward vehicles in new or used vehicle inventory. Isuzu Motors Limited, the manufacturer of these vehicles, has notified the National Highway Traffic Safety Administration (NHTSA) about a Safety recall that involves these vehicles. The GM recall number is N252528090.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

Isuzu Motors Limited has decided that a defect, which relates to motor vehicle safety, exists in certain 2022-2026 model year Chevrolet 6500 XD/7500 XD Low Cab Forward vehicles. In the affected vehicles, the fuel heater connector may, over time, become melted at the electrical connector and allow fuel to leak, causing the vehicle to be difficult to start, or not start at all, and increasing the risk of a fire.

Parts are not currently available.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system has been updated for this recall. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

A list of involved vehicles that have been identified as being in dealer new vehicle inventory is attached to this message. It is sorted by dealer Business Associate Code (BAC) for easy reference. Your dealership's BAC will not be listed if none of the involved vehicles are currently in your new vehicle inventory. To identify involved vehicles in dealer used inventory, run an Open VIN Report or Field Action Initiation Report using Field Action Reports-GFAM within the Maxis Dealer Application in Global Connect.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "09/19/2025" under Release Date and "Incomplete – Remedy Not Available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working to develop a remedy and with the supplier to obtain the required parts as quickly as possible. When a remedy is available and a sufficient quantity of parts are available, the recall bulletin will be released, and dealers can begin repairing vehicles.

END OF MESSAGE