



IMPORTANT: As required by federal law, dealers must not deliver new vehicles for sale or for lease to customers until all open recalls have been performed. Dealers must perform all open recalls on used vehicles, demo, and rental vehicles prior to placing them into customer use and whenever an affected vehicle is in the shop for any maintenance or repair.

To check vehicle specific recall applicability, access the "Vehicle Information" screen via WebDCS.

HMA provides Carry-Cost reimbursement for vehicles impacted by the Recall 283 stop-sale. Upon launching the remedy for Recall 283, HMA will begin accepting claim submissions for these reimbursements. Please review the information below in preparation.

New, Used (CPO/Other), and SRC vehicle dealer stock inventory is eligible for reimbursement.

New Vehicle Dealer Stock & SRC (Service Rental Car) – Compensated at 1% per month of distributor selling price for the duration of the stop-sale.

Used Vehicle Dealer Stock (CPO/Other) – Compensation varies based on the dealer's local state laws.

Applicable Vehicles (Certain):

2020-2025MY Palisade (LX2) produced from 04/10/2019 – 06/16/2025 and built by Hyundai Motor Company ("HMC").

Inventory Carry-Cost Adjustment Claims:

Details regarding claims submissions will be provided when the remedy for Recall 283 is launched.

For any warranty related questions, please submit your questions to the Warranty Support Portal in WebDCS or contact the Warranty Help Line at 877-446-2922.

Thank you for your continued commitment to our Hyundai customers.

Warranty Campaign Team
Hyundai Motor America