

**IMPORTANT SAFETY  
RECALL  
NHTSA Recall Campaign # 25V381**

June 13,2025

Dear BraunAbility Dealer,

BraunAbility has decided that a defect which relates to motor vehicle safety exists in certain 2021 - 2025 Chrysler Pacifica, 2022-2025 Chrysler Voyager, and 2024-2025 Toyota Sienna Conversions manufactured from January 6,2025 through May 29,2025. This defect includes Rear Entry Conversion Types VA, VT, V3 and V7.

Subject vehicles are equipped with occupant restraint tie-down puck fasteners that may have been improperly torqued or not torqued in accordance with the specifications provided by the component manufacturer. Improperly torqued fasteners could potentially lead to the occupant restraint pucks becoming loose, increasing the risk of injury or death during a collision.

The remedy is to remove the existing tie-down hardware, inspect, and reinstall the hardware using a torque wrench to tighten to the manufacturer's specification of 35 ft-lbs. Details for the repair can be found in [Service Bulletin 090180](#). After the inspection and remedy has been completed you must file for reimbursement through the Warranty System on BraunAbility Connect+.

Please remember it is a violation of federal law for a dealer to deliver a new motor vehicle, or any new or used item of motor vehicle equipment covered by the notification under a stop sale or recall until the defect or noncompliance is remedied. In other words, if you have a BraunAbility vehicle impacted by this recall in your possession, it must be repaired before it can be sold.

An official repair notice will be mailed by the end of next week. Vehicles that may still be in your possession are listed below. If you no longer possess the vehicle(s) no additional action is needed.

Sold to Location: 987Colum

Vin(s):

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