



Genesis Recall 027G (NHTSA Recall # 25V-474)

Infotainment Messaging for Over-The-Air Update

Once the over-the-air (OTA) software has been downloaded and the background update is finished, the software update will be available to install.

- Pop-up Screen Text:

All updates are complete except for the last step.

The last step of the update will start when driving is finished and the vehicle is turned off. Press [Install Now] to start the update now. Navigation is unavailable during installation. (Takes up to 10 minutes.)

RS4.USA.ccIC.001.010.251002 (subject to change)

[Recall] Instrument Panel Display: Important Update for Safety Recall 027G

This important update corrects a condition in the vehicle's instrument panel display that may be temporarily blank upon vehicle start-up due to erroneous software logic. Under these conditions, the subject vehicles do not meet certain requirements set forth in Federal Motor Vehicle Safety Standard No. 101, "Controls and Displays." Additionally, an inoperative IP cluster image could mask essential gauges, such as the speedometer, fuel gauge, and certain on-screen notifications associated with motive powertrain, increasing the risk of a crash.

If the Over-the-Air (OTA) update does not complete successfully, please visit your nearest Genesis retailer to complete Recall 027G.

- Install Now [*selectable*]

- Pop-up Screen Text after Ignition is turned off:

Press the 'Start' button to proceed with the last stage of the Infotainment system Update. All functions, including the warning sounds, are restricted during the update.

The update will continue after turning off the vehicle. The system will shut itself down after the update is complete.

You may leave the vehicle during the update.

- Start [*selectable*]
- Details [*selectable*]
- Later [*selectable*]

- Details Screen Text:

RS4.USA.ccIC.001.010.251002 (subject to change)



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- Previous [selectable]
 - Start Update [selectable]
 - Later [selectable]
- 1st Screen after Start Update/Update Now selection:
 - Updating...
 - Installation will continue until update is completed.
 - All functions, including the warning sounds, are restricted during the update.
- What's New & QR Code Pop-Up Screen text after the update:
 - What's New
 - For more information on the Infotainment system Update, press the [Details] button.
 - Details [selectable]
 - Close [selectable]
- What's New Details Screen:
 - Software Version: RS4.USA.ccIC.001.010.251002 (subject to change)

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- What's New QR code directs to a general information website referenced in the document, "Recall 031G MyGenesis App Messaging for OTA".